

MAT Recruitment - Complaints process

In the unlikely event you are unhappy with the service delivered by MAT Recruitment, please contact the company Directors - India.kapur@matrecruitment.com or marie.tormey@matrecruitment.com

One of the Directors will acknowledge receipt of the complaint and set out a reasonable timescale to investigate the complaint and report on their findings. This process should take no more than 10 working days.

MAT Recruitment is committed to delivering a high-quality service. As a value led business, we pride ourselves on creating positive relationships with clients and candidates. From time to time, if this relationship breaks down, we will endeavour to rectify issues swiftly and promptly.